

# Panasonic®

## Air conditioner

# Installation Instruction



\* illustration only

CS/CU-U9CWA  
MODEL NO : CS/CU-U12CWA  
CS/CU-U18CWA

## CAUTION

# R32 REFRIGERANT

This Air Conditioner contains and operates with refrigerant R32.

**THIS PRODUCT MUST ONLY BE INSTALLED OR SERVICED BY QUALIFIED PERSONNEL.**

Refer to National, State, Territory and local legislation, regulations, codes, installation & operation manuals, before the installation, maintenance and/or service of this product.

Explanation of symbols displayed on the indoor unit or outdoor unit.	
	<b>A2L WARNING</b> This symbol shows that this equipment uses a low flammability refrigerant. If the refrigerant is leaked, together with an external ignition source, there is a possibility of ignition.
	<b>CAUTION</b> This symbol shows that the Installation Manual should be read carefully.
	<b>CAUTION</b> This symbol shows that a service personnel should be handling this equipment with reference to the Installation Manual.
	<b>CAUTION</b> This symbol shows that there is information included in the Operation Manual and/or Installation Manual.

### SAFETY PRECAUTIONS

- Read the following "SAFETY PRECAUTIONS" carefully before installation.
- Electrical work must be installed by a licensed electrician. Be sure to use the correct rating of the power plug and main circuit for the model to be installed.
- The caution items stated here must be followed because these important contents are related to safety. The meaning of each indication used is as below. Incorrect installation due to ignoring of the instruction will cause harm or damage, and the seriousness is classified by the following indications.

	<b>WARNING</b> This indication shows the possibility of causing death or serious injury.		<b>Symbol with white background denotes item that is PROHIBITED.</b>
	<b>CAUTION</b> This indication shows the possibility of causing injury or damage to properties only.		<b>Symbol with dark background denotes item that must be carried out.</b>

Carry out test running to confirm that no abnormality occurs after the installation. Then, explain to user the operation, care and maintenance as stated in instructions. Please remind the customer to keep the operating instructions for future reference.

If the equipment is transferred to a new user or delivered to a recycling plant, be sure also to hand over the manual.

### WARNING

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer. Any unit method or using incompatible material may cause product damage, burst and serious injury.
- Do not install outdoor unit near handrail of veranda. When installing air-conditioner unit on veranda of a high rise building, child may climb up to outdoor unit and cross over the handrail causing an accident.
- Do not use unspecified cord, modified cord, joint cord or extension cord for power supply cord. Do not share the single outlet with other electrical appliances. Poor contact, poor insulation or over current will cause electrical shock or fire.
- Do not tie up the power supply cord into a bundle by hand.
- Abnormal temperature rise on power supply cord may happen.
- Do not insert your fingers or other objects into the unit, high speed rotating fan may cause injury.
- Do not sit or step on the unit, you may fall down accidentally.
- Keep plastic bag (packaging material) away from children, it may cling to nose and mouth and prevent breathing.
- When installing or relocating air conditioner, do not let any substance other than the specified refrigerant, eg. air etc mix into refrigeration cycle (piping). Mixing of air etc. will cause abnormal high pressure in refrigeration cycle and result in explosion, injury etc.
- Do not pierce or burn as the appliance is pressurized. Do not expose the appliance to heat, flame, sparks, or other sources of ignition. Else, it may explode and cause injury or death.
- Do not add or replace refrigerant other than specified type. It may cause product damage, burst and injury etc.

- For R32/R410A model, use piping, flare nut and tools which is specified for R32/R410A refrigerant. Using of existing (R22) piping, flare nut and tools may cause abnormally high pressure in the refrigeration cycle (piping), and possibly result in explosion and injury.
- For R32 and R410A, the same flare nut on the outdoor unit side and pipe can be used.
- Since the working pressure for R32/R410A is higher than that of refrigerant R22 model, replacing conventional piping and flare nuts on the outdoor unit side are recommended.
- If reuse piping is unavoidable, refer to instruction "IN CASE OF REUSING EXISTING REFRIGERANT PIPING"
- Thickness of copper pipes used with R32/R410A must be more than 0.8 mm. Never use copper pipes thinner than 0.8 mm.
- It is desirable that the amount of residual oil less than 40 mg/10 m.
- Engage authorized dealer or specialist for installation.
- If installation done by the user is incorrect, it will cause water leakage, electrical shock or fire.
- For refrigeration system work, install according to this installation instructions strictly. If installation is defective, it will cause water leakage, electrical shock or fire.
- Use the attached accessories parts and specified parts for installation. Otherwise, it will cause the set to fall, water leakage, fire or electrical shock.
- Install at a strong and firm location which is able to withstand weight of the set. If the strength is not enough or installation is not properly done, the set will drop and cause injury.
- For electrical work, follow the national regulation, legislation and this installation instructions. An independent circuit and single outlet must be used. If electrical circuit capacity is not enough or defect found in the electrical work, it will cause electrical shock or fire.
- Wire routing must be properly arranged so that control board cover is fixed properly. If control board cover is not fixed perfectly, it will cause fire or electrical shock.
- This equipment is strongly recommended to be installed with Earth Leakage Circuit Breaker (ELCB) or Residual Current Device (RCD), with sensitivity of 30 mA at 1 sec or less. Otherwise, it may cause electrical shock and fire in case of equipment breakdown or insulation breakdown.
- During installation, install the refrigerant piping properly before running the compressor. Operation of compressor without fixing refrigeration piping and valves at opened position will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.
- During pump down operation, stop the compressor before removing the refrigeration piping. Removal of refrigeration piping while compressor is operating and valves are opened will cause suck-in of air, abnormal high pressure in refrigeration cycle and result in explosion, injury etc.
- Tighten the flare nut with torque wrench according to specified method. If the flare nut is over-tightened, after a long period, the flare may break and cause refrigerant gas leakage.
- After completion of installation, confirm there is no leakage of refrigerant gas. It may generate toxic gas when the refrigerant contacts with fire.
- Ventilate if there is refrigerant gas leakage during operation. It may cause toxic gas when the refrigerant contacts with fire.
- Be aware that refrigerants may not contain an odour.

### CAUTION

- This equipment must be properly earthed. Earth line must not be connected to gas pipe, water pipe, earth of lightning rod and telephone. Otherwise, it may cause electrical shock in case of equipment breakdown or insulation breakdown.
- Do not install the unit in a place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.
- Prevent liquid or vapor from entering sumps or sewers since vapor is heavier than air and may form suffocating atmospheres. Do not release refrigerant during piping work for installation, re-installation and during repairing refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite.
- Do not install this appliance in a laundry room or other location where water may drip from the ceiling, etc.
- Do not touch the sharp aluminium fin, sharp parts may cause injury.
- Carry out drainage piping as mentioned in installation instructions.
- If drainage is not perfect, water may enter the room and damage the furniture.
- Select an installation location which is easy for maintenance. Incoorrect installation, service or repair of this air conditioner may increase the risk of rupture and this may result in loss damage or injury and/or property.
- Power supply connection to the room air conditioner.  
Use power supply cord 4 x 1.5 mm<sup>2</sup> (1.0 - 1.5HP) or 4 x 1.5 mm<sup>2</sup> (2.0HP), type designation 60245 IEC 57 or heavier cord. Connect the power supply cord of the air conditioner to the mains using one of the following method.  
Power supply point should be in easily accessible place for power disconnection in case of emergency.  
In some countries, permanent connection of this air conditioner to the power supply is prohibited.
  - Power supply connection to the receptacle using power plug.  
Use an approved 15/16 A (1.0 - 1.5HP) or 16 A (2.0HP) power plug with earth pin for the connection to the socket.
  - Power supply connection to a circuit breaker for the permanent connection.  
Use an approved 16 A (1.0 - 2.0HP) circuit breaker for the permanent connection. It must be a double pole switch with a minimum 3.0 mm contact gap.
- Installation work. It may need two people to carry out the installation work.
- Keep any required ventilation openings clear of obstruction.

### PRECAUTION FOR USING R32 REFRIGERANT

Pay careful attention to the following points and the installation work procedures.

#### WARNING

- The appliance shall be stored, installed and operated in a well ventilated room with indoor floor area larger than A<sub>min</sub> (m<sup>2</sup>) [refer Table A] and without any continuously operating ignition source. Keep away from open flames, any operating gas appliances or any operating electric heater. Else, it may explode and cause injury or death.
- The mixing of different refrigerants within a system is prohibited. Models that use refrigerant R32 and R410A have a different charging port thread diameter to prevent erroneous charging with refrigerant R22 and for safety.  
Therefore, check beforehand. [The charging port thread diameter for R32 and R410A is 12.7 mm (1/2 inch).]
- Ensure that foreign matter (oil, water, etc.) does not enter the piping.  
Also, when storing the piping, securely seal the opening by pinching, taping, etc. (Handling of R32 is similar to R410A.)
- Operation, maintenance, repairing and refrigerant recovery should be carried out by trained and certified personnel in the use of flammable refrigerants and as recommended by the manufacturer. Any personnel conducting an operation, servicing or maintenance on a system or associated parts of the equipment should be trained and certified.
- Any part of refrigerating circuit (evaporators, air coolers, AHU, condensers or liquid receivers) or piping should not be located in the proximity of heat sources, open flames, operating gas appliance or an operating electric heater.
- The user/owner or their authorized representative shall regularly check the alarms, mechanical ventilation and detectors, at least once a year, where as required by national regulations, to ensure their correct functioning.
- A logbook shall be maintained. The results of these checks shall be recorded in the logbook.
- In case of ventilations in occupied spaces shall be checked to confirm no obstruction.
- Before a new refrigerating system is put into service, the person responsible for placing the system in operation should ensure that trained and certified operating personnel are instructed on the basis of the instruction manual about the construction, supervision, operation and maintenance of the refrigerating system, as well as the safety measures to be observed, and the properties and handling of the refrigerant used.
- The general requirement of trained and certified personnel are indicated as below:
  - Knowledge of legislation, regulations and standards relating to flammable refrigerants; and,
  - Detailed knowledge of and skills in handling flammable refrigerants, personal protective equipment, refrigerant leakage prevention, handling of cylinders, charging, leak detection, recovery and disposal; and,
  - Able to understand and to apply in practice the requirements in the national legislation, regulations and Standards; and,
  - Continuously undergo regular training to maintain this expertise.
- Air-conditioner piping in the occupied space shall be installed in such a way to protect against accidental damage in operation and service.
- Precautions shall be taken to avoid excessive vibration or pulsation to refrigerating piping.
- Ensure protection devices, refrigerating piping and fittings are well protected against adverse environmental effects (such as the danger of water collecting and freezing in relief pipes or the accumulation of dirt and debris).
- Expansion and contraction of long runs piping in refrigerating systems shall be designed and installed securely (mounted and guarded) to minimize the likelihood hydraulic shock damaging the system.
- Protect the refrigerating system from accidental rupture due to moving furniture or reconstruction activities.
- To ensure no leaking, field-made refrigerant joints indoors shall be tightness tested. The test method shall have a sensitivity of 5 grams per year of refrigerant or better under a pressure of at least 0.25 times the maximum allowable pressure (>1.04MPa, max 4.15MPa). No leak shall be detected.

### 2-10. Checks to electrical devices

- Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures.
- Initial safety checks shall include but not limit to:-
  - That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking.
  - That there is no live electrical components and wiring are exposed while charging, recovering or purging the system.
  - That there is continuity of earth bonding.
- At all times the manufacturer's maintenance and service guidelines shall be followed.
- If in doubt consult the manufacturer's technical department for assistance.
- If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with.
- If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used.
- The owner of the equipment must be informed or reported so all parties are advised thereinafter.

### 3. Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc.
- If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connectors, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
- Ensure that apparatus is mounted securely.
- Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres.
- Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: - The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment.  
- Intrinsically safe components do not have to be isolated prior to working on them.

### 4. Repair to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.
- Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere.
- The test apparatus shall be at the correct rating.
- Replace components only with parts specified by the manufacturer. Unspecified parts by manufacturer may result ignition of refrigerant in the atmosphere from a leak.

### 5. Cabling

- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects.
- The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

### 6. Detection of flammable refrigerants

- Under no circumstances shall potential sources of ignition be used in the searching or detection of refrigerant leaks.
- A halide torch (or any other detector using a naked flame) shall not be used.
- The following leak detection methods are deemed acceptable for all refrigerant systems.
  - No leaks shall be detected when using detection equipment with a sensitivity of 3 grams per year of refrigerant or better under a pressure of at least 0.25 times the maximum allowable pressure (>1.04MPa, max 4.15MPa) for example, a universal sniffer.
  - Electronic leak detectors may be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.)
  - Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used.
  - Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed.
  - Leak detection fluids are also suitable for use with most refrigerants, for example, bubble method and fluorescent method agents. The use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
  - If a leak is suspected, all naked flames shall be removed/extinguished.
  - In a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. The precautions in #7 must be followed to remove the refrigerant.

### 7. Removal and evacuation

- When breaking into the refrigerant circuit to make repairs - or for any other purpose - conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:
  - Remove refrigerant -> purge the circuit with inert gas -> evacuate -> purge with inert gas -> open the circuit by cutting or brazing
- The refrigerant charge shall be recovered into the correct recovery cylinders.
- The system shall be purged with OFN to render the appliance safe. (remark: OFN = oxygen free nitrogen, type of inert gas)  
This process may need to be repeated several times.
- Compressed air or oxygen shall not be used for this task.
- Purging shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum.
- This process shall be repeated until no refrigerant is within the system.
- When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.
- This operation is absolutely vital if brazing operations on the pipe work are to take place.
- Ensure that the outlet for the vacuum pump is not close to any potential ignition sources and there is ventilation available.

### 8. Charging procedures

- In addition to conventional charging procedures, the following requirements shall be followed.
  - Ensure that contamination of different refrigerants does not occur when using charging equipment.
  - Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
  - Cylinders shall be kept in an appropriate position according to the instructions.
  - Ensure that the refrigerating system is earthed prior to charging the system with refrigerant.
  - Label the system when charging is complete (if not already).
  - Extreme care shall be taken not to over fill the refrigerating system.
  - Prior to recharging the system it shall be pressure tested with OFN (refer to #7).
  - The system shall be leak tested on completion of charging but prior to commissioning.
  - A follow up leak test shall be carried out prior to leaving the site.
  - Electrostatic charge may accumulate and create a hazardous condition when charging and discharging the refrigerant.
  - To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before charging/discharging.

### 9. Decommissioning

- Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its details.
- It is recommended good practice that all refrigerants are recovered safely.
- Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of recovered refrigerant.
- It is essential that electrical power is available before the task is commenced.
  - Become familiar with the equipment and its operation.
  - Isolate system electrically.
  - Before attempting the procedure ensure that:
    - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
    - all personal protective equipment is available and being used correctly;
    - the recovery process is supervised at all times by a competent person;
    - recovery equipment and cylinders conform to the appropriate standards.
- Pump down refrigerant system, if possible.
  - If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
  - Make sure that cylinder is situated on the scales before recovery takes place.
  - Start the recovery machine and operate in accordance with instructions.
  - Do not over fill cylinders. (No more than 80 % volume liquid charge).
  - Do not exceed the maximum working pressure of the cylinder, even temporarily.
  - When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
  - Recovered refrigerant shall not be charged into another refrigerating system unless it has been cleaned and checked.
- Electrostatic charge may accumulate and create a hazardous condition when charging or discharging the refrigerant.
- To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before charging/discharging.

### 10. Labelling

- Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant.
- The label shall be dated and signed.
- Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

### 11. Recovery

- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.
- When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed.
- Ensure that the correct number of cylinders for holding the total system charge are available.
- All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant).
- Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order.
- Recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
- The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants.
- In addition, a set of calibrated weighing scales shall be available and in good working order.
- If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant.
- The evacuation process shall be carried out prior to returning the compressor to the suppliers.
- Only electric heating to the compressor body shall be employed to accelerate this process.
- When oil is drained from a system, it shall be carried out safely.

### Required tools for Installation Works

1 Phillips screw driver	6 Pipe cutter	11 Thermometer	16 Torque wrench 18 Nm (1.8 kgf/m) 42 Nm (4.3 kgf/m) 55 Nm (5.6 kgf/m) 65 Nm (6.6 kgf/m) 100 Nm (10.2 kgf/m)
2 Electric gauge	7 Reamer	12 Megameter	
3 Level grid, hole core drill (Ø70 mm)	8 Knife	13 Multimeter	
4 Hexagonal wrench (4 mm)	9 Gas leak detector	14 Vacuum pump	
5 Spanner	10 Measuring tape	15 Gauge manifold	

Attached accessories

No.	Accessories part	Qty.
①	Installation plate	1
②	Remote Control - Remote Control holder	1
③	Remote Control holder fixing screw	2
④	Battery	2
⑤	Installation plate fixing screw L: 28mm	4
⑥	Band	2
⑦	Foam	2
⑧	Installation plate and chassis fixing screw Φ: 4mm L: 10mm	2

※Notice  
• Accessory bag includes rubber pad (8) for anti-vibration. It can be used depends on the environment (Please stick the 3M sticker on the rubber pad before use) Rubber pad x 2

Adhere rear rubber pad on basepan (Attachment location: Align with basepan emboss)

### SELECT THE BEST LOCATION

#### INDOOR UNIT

- Do not install the unit in excessive oil fume area such as kitchen, workshop and etc.
- There should not be any heat source or steam near the unit.
- There should not be any obstacles blocking the air circulation.
- A place where air circulation in the room is good.
- A place where drainage can be easily done.
- A place where noise prevention is taken into consideration.
- Do not install the unit near the door wall.
- Ensure the spaces indicated by arrows from the wall, ceiling, fence or other obstacles.
- Indoor unit of this air conditioner shall be installed in a height of at least 1.8 m.

#### OUTDOOR UNIT

- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- There should not be any animal or plant which could be affected by hot air discharged.
- Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- If piping length is over the [piping length for additional gas], additional refrigerant should be added as shown in the (Table A).

Model	Capacity W (HP)	Piping size	Std. Length (m)	Max. Elevation (m)	Min. Piping Length (m)	Max. Piping Length (m)	Additional Refrigerant (g/m)	Piping Length for add. gas (m)	Max. Refrigerant Charge (kg)	A <sub>min</sub> (m <sup>2</sup> )
U9***	1.0HP	Gas: 9.52 mm (3/8") Liquid: 6.35 mm (1/4")	15	15	1	20	10	7.5	0.685	Not applicable (*)
U12***	1.5HP	12.7 mm (1/2")	5.00	15	1	20	10	7.5	0.785	Not applicable (*)
U18***	2.0HP	12.7 mm (1/2")	15	1	30	10	7.5	0.895	Not applicable (*)	

Example: For U9\*\*\*  
If the unit is installed at 10 m distance, the quantity of additional refrigerant should be  
=> 10 m (distance) - 7.5 m (piping length for additional gas)  
=> 2.5 m  
=> 2.5 m x 10 g/m (additional Refrigerant) => 25 g

A<sub>min</sub> = (m<sub>e</sub> / (2.5 x (LFL)<sup>3</sup> x h<sub>0</sub><sup>2</sup>))<sup>2</sup> \*\* not less than safety factor margin  
A<sub>min</sub> = Required minimum room area, in m<sup>2</sup>  
m<sub>e</sub> = Refrigerant charge in appliance, in kg  
LFL = Lower flammability limit (0.307 kg/m<sup>3</sup>)  
h<sub>0</sub> = Installation height of the appliance : (1.8 m for wall mounted)  
SF = Safety factor with a value of 0.75

(\*) = Systems with total refrigerant charge, m<sub>e</sub> lower than 1.84 kg are not subjected to any room area requirements.  
The higher value shall be taken when determining the room area.

### CAUTION

#### 1. General

- Must ensure the installation of pipe-work shall be kept to a minimum. Avoid use checked pipe and do not allow acute bending.
- Physical damage to the pipe-work shall be protected from physical damage.
- Must comply with national gas regulations, state municipal rules and legislation.
- Notify relevant authorities in accordance with all applicable regulations.
- Must ensure mechanical connections be accessible for maintenance purposes.
- In cases that require mechanical ventilation, ventilation openings shall be kept clear of obstruction.
- When disposal of the product, do follow to the precautions in #11 and comply with national regulations.
- In case of field charge, the effect on refrigerant charge caused by the different pipe length has to be quantified, measured and labelled. Always contact to local municipal offices for proper handling.
- Ensure the actual refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed.
- Ensure refrigerant charge not to leak.
- Wear appropriate protective equipment, including respiratory protection, as conditions warrant.
- Keep all sources of ignition and hot metal surfaces away.

#### 2. Servicing

##### 2-1. Qualification of workers

- Any qualified person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
- Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
- Servicing shall be performed only as recommended by the manufacturer.
- The system is inspected, regularly supervised and maintained by a trained and certified service personnel who is employed by the person user or party responsible.

##### 2-2. Checks to the area

- Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.
- For repair to the refrigerating system, the precautions in #2-3 to #2-7 must be followed before conducting work on the system.

##### 2-3. Work procedure

- Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapour being present while the work is being performed.

##### 2-4. General work area

- All maintenance staff and others working in the local area shall be instructed and supervised on the nature of work being carried out.
- Avoid ventilation in confined spaces. Always ensure away from source, at least 2 meter of safety distance, or zoning of free space area of at least 2 meter in radius.

##### 2-5. Checking for presence of refrigerant

- The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.
- Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non sparking, adequately sealed or intrinsically safe.
- In case of leakage/spillage happened, immediately ventilate area and stay upwind and away from spill/release.
- In case of leakage/spillage happened, do notify persons down wind of the leaking/spill, isolate immediate hazard area and keep unauthorized personnel out.

##### 2-6. Presence of fire extinguisher

- If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available at hand.
- Have a dry powder or CO<sub>2</sub> fire extinguisher adjacent to the charging area.

##### 2-7. No ignition sources

- No person carrying out work in relation to a refrigerating system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. He/She must not be smoking when carrying out such work.
- All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal naming which flammable refrigerant can possibly be released to the surrounding space.
- Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks.
- "No Smoking" signs shall be displayed.

##### 2-8. Ventilated area

- Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work.
- A degree of ventilation shall continue during the period that the work is carried out.
- The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

##### 2-9. Checks to the refrigerating equipment

- Where electrical components are being changed, they shall be fit for the purpose and to the correct specification.
- At all times the manufacturer's maintenance and service guidelines shall be followed.
- If in doubt consult the manufacturer's technical department for assistance.
- The following checks shall be applied to installations using flammable refrigerants.
  - The actual refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed.
  - The ventilation machinery and outlets are operating adequately and are not obstructed.
  - If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant.
  - Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected.
  - Refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corroded refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are properly protected against being so corroded.

### Indoor/Outdoor Unit Installation Diagram

Length of power supply cord

About 650 mm

About 1550 mm

Piping direction (Front side)

Right Front Right Bottom

Left Rear Left Bottom

Attention not to bend up drain hose

Installation parts you should purchase (x)

- Installation plate
- Bushing-Sleeve (X)
- Sleeve (X)
- Putty (X) (Gum Type Sealer)
- Bend the pipe as closely on the wall as possible, but be careful that it doesn't break.
- Power supply cord (X)
- Vinyl tape (Wide) (X)
- Apply after carrying out a drainage test.
- To carry out the drainage test, remove the air filters and pour water into the heat exchanger.

Attaching the remote control holder to the wall

Remote control (2)

Remote control holder (2)

Drainage method (choose either one)

- Recommend to unplugged drain cap and connect to optional drainage kit to drain out water from base pan, thus preventing water splashing sound.
- Maintain the drain cap when maximum performance is required.

Insulation of piping connections

- Carry out insulation after checking for gas leaks and secure with vinyl tape.
- After securing with three of the vinyl tape (X) wrap with vinyl tape (X)

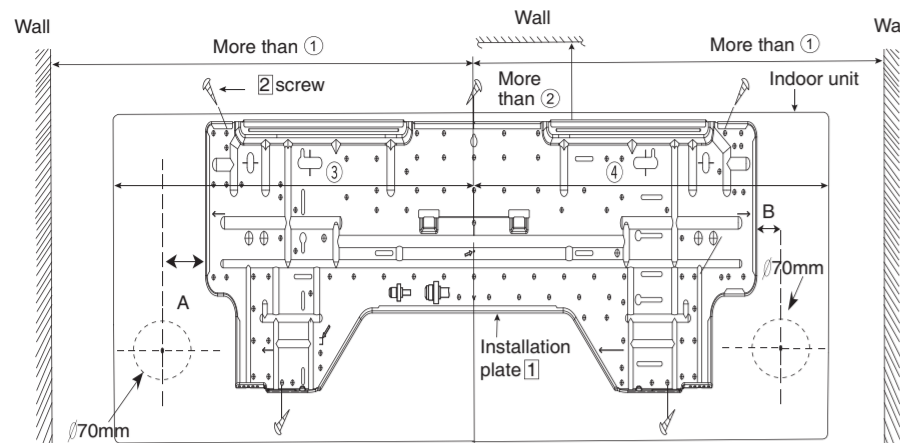
Removal and evacuation

- When breaking into the refrigerant circuit to make repairs - or for any other purpose - conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:
  - Remove refrigerant -> purge the circuit with inert gas -> evacuate -> purge with inert gas -> open the circuit by cutting or brazing
- The refrigerant charge shall be recovered into the correct recovery cylinders.
- The system shall be purged with OFN to render the appliance safe. (remark: OFN = oxygen free nitrogen, type of inert gas)  
This process may need to be repeated several times.
- Compressed air or oxygen shall not be used for this task.
- Purging shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum.
- This process shall be repeated until no refrigerant is within the system.
- When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.
- This operation is absolutely vital if brazing operations on the pipe work are to take place.
- Ensure that the outlet for the vacuum pump is not close to any potential ignition sources and there is ventilation available.

## 1 SELECT THE BEST LOCATION (Refer to "Select the best location" section)

## 2 HOW TO FIX INSTALLATION PLATE

The mounting wall shall be strong and solid enough to prevent it from vibration.



(The picture is for reference only. Please refer to the indication on installing holder for A/B distance at both sides of the hole.)

Model	Dimension			
	①	②	③	④
U9~12***	450mm	80mm	394mm	404mm
U18***	495mm	80mm	440mm	450mm

The center of installation plate should be at more than ① at right and left of the wall. The distance from installation plate edge to ceiling should more than ②. From installation plate center to unit's left side is ③. From installation plate center to unit's right side is ④.

- Mount the installation plate on the wall with 5 screws or more (at least 5 screws). (If mounting the unit on the concrete wall, consider using anchor bolts.)
  - Always mount the installation plate horizontally by aligning the marking-off line with the thread and using a level gauge.
- Drill the piping plate hole with  $\phi 70$  mm hole-core drill.
  - Putting measuring tape at position as shown in the diagram above. The meeting point of the extension arrow mark is the hole center position.
  - Drill the piping hole at either the right or the left and the hole should be slightly slanting to the outdoor side. (Refer to step 3)

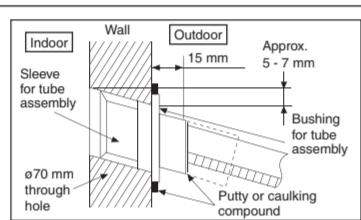
Please refer to the indication on installing holder for A/B distance at both sides of the hole.

## 3 TO DRILL A HOLE IN THE WALL AND INSTALL A SLEEVE OF PIPING

- Insert the piping sleeve to the hole.
- Fix the bushing to the sleeve.
- Cut the sleeve until it extrudes about 15 mm from the wall.

### CAUTION

- When the wall is hollow, please be sure to use the sleeve for tube assembly to prevent dangers caused by mice biting the connection cable.



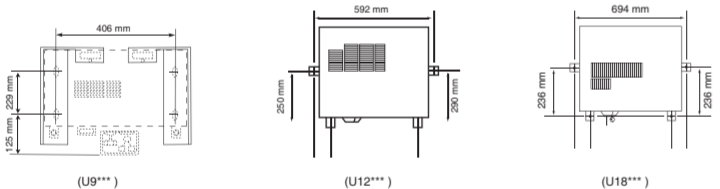
4. Finish by sealing the sleeve with putty or caulking compound at the final stage.

## 1 SELECT THE BEST LOCATION (Refer to "Select the best location" section)

## 2 INSTALL THE OUTDOOR UNIT

After selecting the best location, start installation to Indoor/Outdoor Unit Installation Diagram.

- Fix the unit on concrete or rigid frame firmly and horizontally by bolt nut ( $\phi 10$  mm). Make sure unit install in balance level to ensure that water flow out from unit drainage hole.
- When installing at roof, please consider strong wind and earthquake. Please fasten the installation stand firmly with bolt, screws or nails.



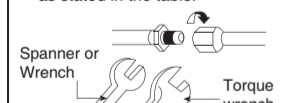
## 3 CONNECT THE PIPING

Caution: There is high pressure nitrogen charged in evaporator. Please loosen the nut before installing to check if still have high pressure nitrogen. If no gas flowing out at all, there is high possibility of system leakage. Please check thoroughly before installation.

### Connecting The Piping to Indoor

For connection joint of all models Please make flare after inserting (locate at joint portion of tube assembly) onto the copper pipe. (In case of using long piping) Connect the piping

- Align the center of piping and sufficiently tighten the flare nut with fingers.
- Further tighten the flare nut with torque wrench in specified torque as stated in the table.



### Connecting The Piping to Outdoor

Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe. Align center of piping to valve and then tighten with torque wrench to the specified torque as stated in the table.

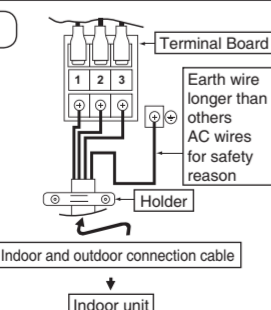
Piping size	Torque
6.35 mm (1/4")	18 Nm (1.8 kgf·m)
9.52 mm (3/8")	42 Nm (4.3 kgf·m)
12.7 mm (1/2")	55 Nm (5.6 kgf·m)
15.88 mm (5/8")	65 Nm (6.6 kgf·m)
19.05 mm (3/4")	100 Nm (10.2 kgf·m)

## 5 CONNECT THE CABLE TO THE OUTDOOR UNIT

- Remove the control board cover from the unit by loosening the screw.
- Connection cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed 4 x 1.5 mm<sup>2</sup> (1.0 ~ 2.0HP) flexible cord, type designation 60245 IEC 57 or heavier cord. Do not use joint connection cable. Replace the wire if the existing wire (from concealed wiring, or otherwise) is too short.

Terminals on the outdoor unit	1	2	3
Colour of wires	1	2	3
Terminals on the indoor unit	1	2	3

- Secure the cable onto the control board with the holder (clammer).
- Attach the control board cover back to the original position with screw.
- For wire stripping and connection requirement, refer to instruction ⑤ of indoor unit.
  - Earth wire shall be Yellow/Green (Y/G) in colour and longer than other AC wires for safety reason.



**WARNING**  
This equipment must be properly earthed.

## 6 PIPING INSULATION

- Please carry out insulation at pipe connection portion as mentioned in Indoor/Outdoor Unit Installation Diagram. Please wrap the insulated piping end to prevent water from going inside the piping.
- If drain hose or connecting piping is in the room (where dew may form), please increase the insulation by using POLY-E FOAM with thickness 6 mm or above.

## 1. FOR THE RIGHT REAR PIPING

- Step-1 Pull out the Indoor piping
- Step-2 Install the Indoor Unit
- Step-3 Secure the Indoor Unit
  - If indoor power supply, excess length of power supply must arrange accordingly, please refer "Power supply cord arrangement" before secure the indoor unit.
- Step-4 Insert the connection cable

## 2. FOR THE RIGHT AND RIGHT BOTTOM PIPING

- Step-1 Pull out the Indoor piping
- Step-2 Install the Indoor Unit
- Step-3 Insert the connection cable
  - If indoor power supply, excess length of power supply must arrange accordingly, please refer "Power supply cord arrangement" before secure the indoor unit.
- Step-4 Secure the Indoor Unit

1. Power supply cord arrangement  
Excess length of power supply cord should be arranged behind the chassis at piping keeping area as shown in the diagram without tying up in a bundle.

- Ensure that the power supply cord is not clamped in between unit's hook (2 position) and installation plate. Ensure that the power supply cord is not stretched between chassis back and installation plate. It may create squeak sound.

2. Press the lower left and right side of the unit against the installation plate until hooks engages with their slot (sound click).

If you would like to take out the unit, first please remove the servicing panel. Then press the 壓入 mark under the unit and slightly pull it out to your direction, in order to loosen the unit hook.

## 1. FOR THE RIGHT REAR PIPING

- Step-1 Pull out the Indoor piping
- Step-2 Install the Indoor Unit
- Step-3 Secure the Indoor Unit
  - If indoor power supply, excess length of power supply must arrange accordingly, please refer "Power supply cord arrangement" before secure the indoor unit.
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## 4 AIR TIGHTNESS TEST ON THE REFRIGERATING SYSTEM

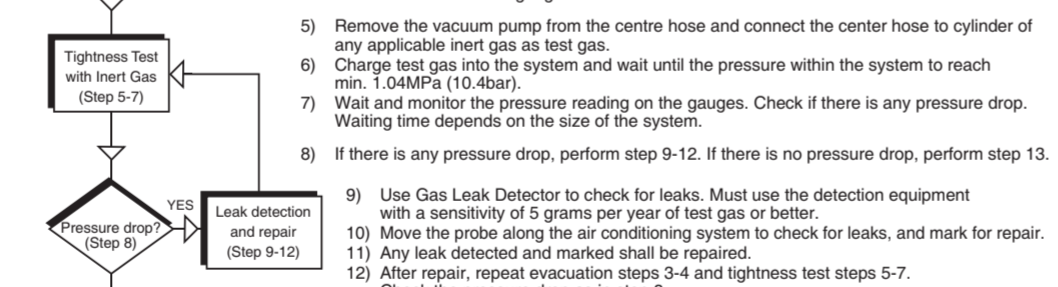
- Do not purge the air with refrigerants but use a vacuum pump to vacuum the installation.

There is no extra refrigerant in the outdoor unit for air purging.

Before system is charged with refrigerant and before the refrigerating system is put into operation, below site test procedure and acceptance criteria shall be verified by the certified technicians, and/or the installer.

Be sure to check whole system for gas leakage.

- Connect a charging hose with a push pin to the Low side of a charging set and the service port of the 3-way valve. During extremely cold winter, material contraction might happened, try to further tighten the 2-way, 3-way valve to ensure they are fully closed.
- Attach the gauge manifold set correctly and tightly. Make sure that both valves of the manifold gauge (low pressure and high pressure) is in close position.
- Connect the center hose of the manifold gauge to a vacuum pump.
- Turn on the power switch of the vacuum pump, then turn open the low side manifold gauge valve and make sure that the needle in the gauge moves from 0cmHg (0 MPa) to -76 cmHg (-0.1 MPa) or vacuum until 500 microns is achieved. This process continues for approximately ten minutes. Then close the low side manifold gauge valve.
- Remove the vacuum pump from the centre hose and connect the center hose to cylinder of any applicable inert gas as test gas.
- Charge test gas into the system and wait until the pressure within the system to reach min. 1.04MPa (10.4bar).
- Wait and monitor the pressure reading on the gauges. Check if there is any pressure drop. Waiting time depends on the size of the system.
- If there is any pressure drop, perform step 9-12. If there is no pressure drop, perform step 13.

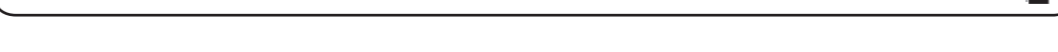


- If no leak, Recover the test gas. Perform evacuation of steps 3-4. Then proceed to step 14.
- Disconnect the charging hose from the service port of the 3-way valve.
- Tighten the service port caps of the 3-way valve at a torque of 18 Nm with a torque wrench.
- Remove the valve caps of both of the 2-way valve and 3-way valve.
- Open both of the valves, using a hexagonal wrench (4 mm). It is recommended to allow refrigerant slowly flow into the refrigerant system to prevent refrigerant freezing. Slightly open 2-way valve for 5 seconds then close the valve. Repeat this action for 3 cycles then fully open the valve.
- Mount back the valve caps onto the 2-way valve and the 3-way valve to complete this process.

Notes: Recommended use of any of the following leak detector:  
I) Universal Sniffer leak detector  
II) Electronic halogen leak detector  
III) Ultrasonic Leak Detector

## CUTTING AND FLARING THE PIPING

- Please cut using pipe cutter and then remove the burrs.
- Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
- Please make flare after inserting the flare nut onto the copper pipes.



## 3. FOR THE EMBEDDED PIPING

- Step-1 Change the drain hose position
- Step-2 Bend the embedded piping
  - Use a spring bender or equivalent to bend the piping so that the piping is not crushed.
- Step-3 Pull the connection cable into Indoor Unit
  - The indoor unit and outdoor unit connection cable can be connected without removing the front grille.
- Step-4 Cut and flare the embedded piping
  - When determining the dimensions of the piping, slide the unit all the way to the left on the installation plate.
  - Refer to the column "Cutting and flaring the piping".
- Step-5 Install the Indoor Unit
- Step-6 Connect the piping
  - Please refer to "Connecting the piping" column in outdoor unit section. (Below steps are done after connecting the outdoor piping and gas-leakage confirmation.)
- Step-7 Insulate and finish the piping
  - Please refer to "Insulation of piping connection" column as mentioned in indoor/outdoor unit installation.
- Step-8 Secure the Indoor Unit
  - (This can be used for left rear piping also.)

Change the drain hose position  
Rear view for left piping installation  
Drain cap  
Drain hose

Adjust the piping slightly downwards.  
Connection cable  
Drain hose

In case of left piping how to insert the connection cable and drain hose.  
Piping  
Cable  
Drain hose  
(For the right piping, follow the same procedure)

How to pull the piping and drain hose out, in case of the embedded piping.  
PVC tube for drain hose  
Cable  
Piping  
Indoor unit  
55 mm

Apply putty or caulking material to seal the wall opening.  
More than 950 mm  
More than 270 mm  
PVC tube for piping and connection cable  
PVC tube for drain hose (VP-20)

5 CONNECT THE CABLE TO THE INDOOR UNIT  
The indoor and outdoor unit connection cable can be connected without removing the front grille.

- Install the indoor unit on the installing holder that mounted on the wall.
- Open the front panel and grille door by loosening the screw.

Connection cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed, 4 x 1.5 mm<sup>2</sup> (1.0 ~ 2.0HP) flexible cord, type designation 60245 IEC 57 or heavier cord. Do not use joint connection cable. Replace the wire if the existing wire (from concealed wiring, or otherwise) is too short.

- Bind all the indoor and outdoor Connection cable with tape and route the connection cable via the right side escapement.



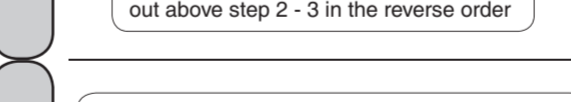
Front panel  
Grille door  
Screw

When reinstalling the front grille, carry out above step 2 - 3 in the reverse order

When the remote controller is unavailable

Press "Stop/Start" button to operate the unit when the battery is running down or the remote controller is missing. It's AUTO mode operation at this time.

Operation procedure  
Press "Stop/Start" button to operate the unit.  
Press again "Stop/Start" button to stop the unit.  
Control method of "Stop/Start" button



If power is off when TIMER is set the TIMER setting will be cancelled, 'TIMER' indicator light on the unit goes off! Please reset the TIMER after power is back.

If you are worried about thunder effect, please stop operation and switch off the fuse in order to protect the unit.

Power outage  
Thunder

Press "Stop/Start" button to operate the unit when the battery is running down or the remote controller is missing. It's AUTO mode operation at this time.

Operation procedure  
Press "Stop/Start" button to operate the unit.  
Press again "Stop/Start" button to stop the unit.  
Control method of "Stop/Start" button

Button status  
5Sec  
Auto mode operation  
Force cooling operation  
beep  
press and hold the button  
release the button

When properly flared, the internal surface of the flare will evenly shine and be of even thickness. Since the flare part comes into contact with the connections, carefully check the flare finish.

## 5 REMOVE THE TAPES AND CONNECT THE CONNECTION CABLE BETWEEN INDOOR UNIT AND OUTDOOR UNIT ACCORDING TO THE DIAGRAM BELOW.

- Terminals on the indoor unit
- Colour of wires (connection cable)
- Terminals on the outdoor unit

4 Connection cable

Terminal Board  
Earth Wire longer than others AC wires for safety reason  
Control Board  
Holder

Indoor & outdoor connection cable  
Outdoor Unit

**WARNING**  
This equipment must be properly earthed.

Secure firmly the connecting cable onto the control board with the holder. Do not overtighten holder screw, as this may damage the holder.

Close grille door by tighten with screw and close the front panel.

Note:  
Isolating Devices (Disconnecting means) should have minimum 3.0 mm contact gap.  
Ensure the colour of wires of outdoor unit and the terminal Nos. are the same to the indoor's respectively.  
Earth wire shall be Yellow/Green (Y/G) in colour and longer than other AC wires as shown in the figure for the electrical safety in case of the slipping out of the cord from the anchorage.

## WIRE STRIPPING, CONNECTING REQUIREMENT

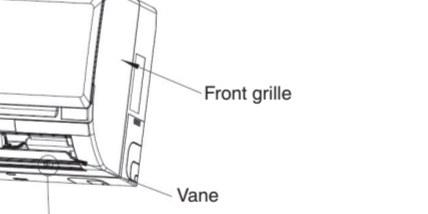
Wire stripping  
No loose strand when inserted  
Indoor/outdoor connection terminal board  
5 mm or more (gap between wires)  
Conductor fully inserted  
Conductor over inserted  
Conductor not fully inserted  
ACCEPT  
PROHIBITED  
PROHIBITED

**RISK OF FIRE**  
JOINING OF WIRES MAY CAUSE OVERHEATING AND FIRE.  
Do not joint wires  
Use complete wire without joining.  
Wire connection in this area must follow to national wiring rules.

Use complete wire without joining.  
Wire connection in this area must follow to national wiring rules.

Use complete wire without joining.  
Wire connection in this area must follow to national wiring rules.

## HOW TO TAKE OUT FRONT GRILLE



Please follow the steps below to take out front grille if necessary such as when servicing.

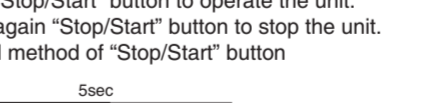
- Set the vertical airflow direction (vane) to horizontal position as shown in the illustration.
- Pull up and hang the 2 caps.
- And then remove the 2 mounting screws.
- Pull the lower section of the front grille towards you to remove the front grille.

When reinstalling the front grille, carry out above step 2 - 3 in the reverse order

When the remote controller is unavailable

Press "Stop/Start" button to operate the unit when the battery is running down or the remote controller is missing. It's AUTO mode operation at this time.

Operation procedure  
Press "Stop/Start" button to operate the unit.  
Press again "Stop/Start" button to stop the unit.  
Control method of "Stop/Start" button



If power is off when TIMER is set the TIMER setting will be cancelled, 'TIMER' indicator light on the unit goes off! Please reset the TIMER after power is back.

If you are worried about thunder effect, please stop operation and switch off the fuse in order to protect the unit.

Power outage  
Thunder

Press "Stop/Start" button to operate the unit when the battery is running down or the remote controller is missing. It's AUTO mode operation at this time.

Operation procedure  
Press "Stop/Start" button to operate the unit.  
Press again "Stop/Start" button to stop the unit.  
Control method of "Stop/Start" button

## CHECK THE DRAINAGE

Open front panel and remove air filters. (Drainage checking can be carried out without removing the front grille.)  
Pour a glass of water into the drain tray-styrofoam.  
Ensure that water flows out from drain hose of the indoor unit.

EVALUATION OF THE PERFORMANCE  
Operate the unit at cooling operation mode for fifteen minutes or more.  
Measure the temperature of the intake and discharge air.  
Ensure the difference between the intake temperature and the discharge is more than 8 °C.

Note:  
During winter, turn on the power supply and standby the unit for at least 15 minutes before test run. Allow sufficient time to warm up refrigerant and prevent wrong error code judgement.

## IN CASE OF REUSING EXISTING REFRIGERANT PIPING

Observe the followings to decide reusing the existing refrigerant piping.  
Poor refrigerant piping could result in product failure.

- In the circumstances listed below, do not reuse any refrigerant piping. Instead, make sure to install a new piping.
  - Heat insulation is not provided for either liquid-side or gas-side piping or both.
  - The existing refrigerant pipe has been left in an open condition.
  - The diameter and thickness of the existing refrigerant piping does not meet the requirement.
  - The piping length and elevation does not meet the requirement.

Perform proper pump down before reuse piping.  
In the circumstances listed below, clean it thoroughly before reuse.

- Pump down operation cannot be performed for the existing air-conditioner.
  - The compressor has a failure history.
  - Oil color is darken. (ASTM 4.0 and above).
  - The existing air-conditioner is gas/oil heat pump type.
- Do not reuse the flare to prevent gas leak. Make sure to install a new flare.
- If there is a welded part on the existing refrigerant piping, conduct a gas leak check on the welded part. Heat insulating material is required for both liquid-side and gas-side piping.

## Proper Pump Down Method

- Operate air conditioner at cooling mode for 10 ~ 15 minutes.
- After 10 ~ 15 minutes of pre operation, close 2 way valve. After 3 minutes, close 3 way valve.
- Take out air conditioner unit.
- Install New Refrigerant air conditioner.

Most Important Process Purpose: To make the oil & refrigerant mix together. They are in separated condition when air conditioner is stopped.

Only very small amount of oil remain inside unit, which is acceptable.

## CHECK ITEMS

- Is there any gas leakage at flare nut connections?
- Has the heat insulation been carried out at flare nut connection?
- Is the connection cable being fixed to terminal board firmly?
- Is the connection cable being clamped firmly?
- Is the drainage ok? (Refer to "Check the drainage" section)
- Is the earth wire connection properly done?

- Is the indoor unit properly hooked to the installation plate?
- Is the power supply voltage complied with rated value?
- Is there any abnormal sound?
- Is the cooling/heating operation normal?
- Is the thermostat operation normal?
- Is the remote control's LCD operation normal?